

**JOB TITLE:**

Senior Business Analyst

**DEPARTMENT**

Tech Team

## Technical Team Testimonials

**Q: WHAT DOES YOUR TYPICAL DAY AT WORK LOOK LIKE?**

A typical workday as a business analyst at Gear4music consists of a balance of teamwork, regular meetings, and some individual analysis time. As part of a squad my role is to work between the technical teams and the business users from across all departments, ensuring that technical solutions are defined and delivered. Our squads follow an agile methodology, meaning that most days start with a daily stand-up, followed by regular meetings throughout the week, designed to ensure that the whole squad are in communication at the right time, allowing us to deliver solutions consistently.

As a Business Analyst a typical day will always revolve around spending time with key stakeholders from across the business. Currently we work in a hybrid manner meaning that some days are spent working from home and others in an office environment. We make use of the many collaboration tools available to ensure that meetings are efficient and effective, using applications such as Microsoft Teams, Slack and Confluence.

Another vital part of a Business Analysts Day is finding opportunities for learning and research, taking time out to learn about new skills, systems or areas of the business. A vital skill for a BA is the ability to capture learnings and put them into a format that can be easily understood, such as process flow diagrams or wireframes.



#### Q: WHAT IS YOUR FAVOURITE PART OF YOUR JOB ROLE?

My favourite part of being a Business Analyst is being involved in exciting changes across the business. BA's are involved at the very start of a new initiative and help to shape the solution during the inception phase, before guiding it all the way through to delivery. I enjoy the responsibility of helping the business find solutions that will help it achieve its goals and objectives. It's nice to be able to look back on the things that you have helped to deliver, and to be able to quantify the benefit that they have had to the business areas that rely upon them.

#### Q: WHAT DO YOU ENJOY THE MOST ABOUT WORKING AT GEAR4MUSIC?

In my first 6 months working at Gear4music I've really enjoyed settling into the role and getting to know the culture. I love the flexible approach to working, I find that having a balance between working remotely and attending the office allows me to be more productive. I've really enjoyed meeting lots of different people from different roles across the business, both virtually and in-person.

I also enjoy the range of interesting projects that I'm involved in as the business grows and expands, there are lots of opportunities to work on new and exciting changes. I like being part of a highly skilled and motivated team, the fast pace of delivery makes delivering solutions rewarding and gives you a real sense of achievement and keeps things interesting.

Working in a dedicated team using an agile approach means that you always feel supported in your role and ensures that communication is good throughout the whole squad. This has helped me settle into the role quickly and feel part of the team.

